



# Cloud Communication for New Locations

How a financial services company streamlined its IT with a centralized UC solution for all offices

# SAVE

**Challenge:** New locations, heterogeneous IT systems, strict data protection requirements – no unified communications platform

**SAVECALL Service:** UC solution based on Vodafone Business UC with RingCentral – consulting, integration, and management support

**Result:** Centralized platform for telephony, video, and messaging – rapid connection of new offices, high security, reduced effort



## Central UC platform for new financial locations

Unify communication, reduce IT workload, and enable growth.

A large financial services company with several new offices faced a key challenge: Internal and external communication had to be organized efficiently, securely, and across locations—without complex on-site installations. Setting up was neither cost-effective nor sustainable. The IT department needed relief, and the solution had to integrate seamlessly into existing software environments—while adhering to the highest data protection standards.

Company objectives:

- A central communication platform for all locations
- Quick connection of new offices – regardless of the local IT setup
- Integration with existing software (e.g., CRM, ERP)
- Reduced IT workload through simple management
- Financial-grade security
- Scalability for future growth

### The Challenge

Previous communication solutions were inconsistent and difficult to manage. With each new office, the workload increased—both technically and organizationally. The customer was looking for a solution that not only delivered technologically but also reduced operational burden:

Communication via a single platform, centralized management, cross-location phone numbers, secure mobile working—without the complexity of traditional telecommunications infrastructure.



## The Solution: Cloud-Based UC Platform with SAVECALL

From the initial analysis to the final implementation, every step of the project was closely tailored to the financial company's needs.

Together with the internal IT team, goals were defined, challenges identified, and suitable solutions developed. The choice fell on the Vodafone Business UC platform with RingCentral—a solution that connects all locations, meets the highest security requirements, and integrates seamlessly into the existing system landscape.

### Technical implementation at a glance:

- Cloud-based solution for telephony, video, messaging, and file sharing
- Unified interface for managing all communication channels
- Geographically flexible phone numbers – independent of the device
- Quick setup of new users and locations
- GDPR-compliant security architecture
- Compatibility with existing tools through open interfaces

### SAVECALL's services:

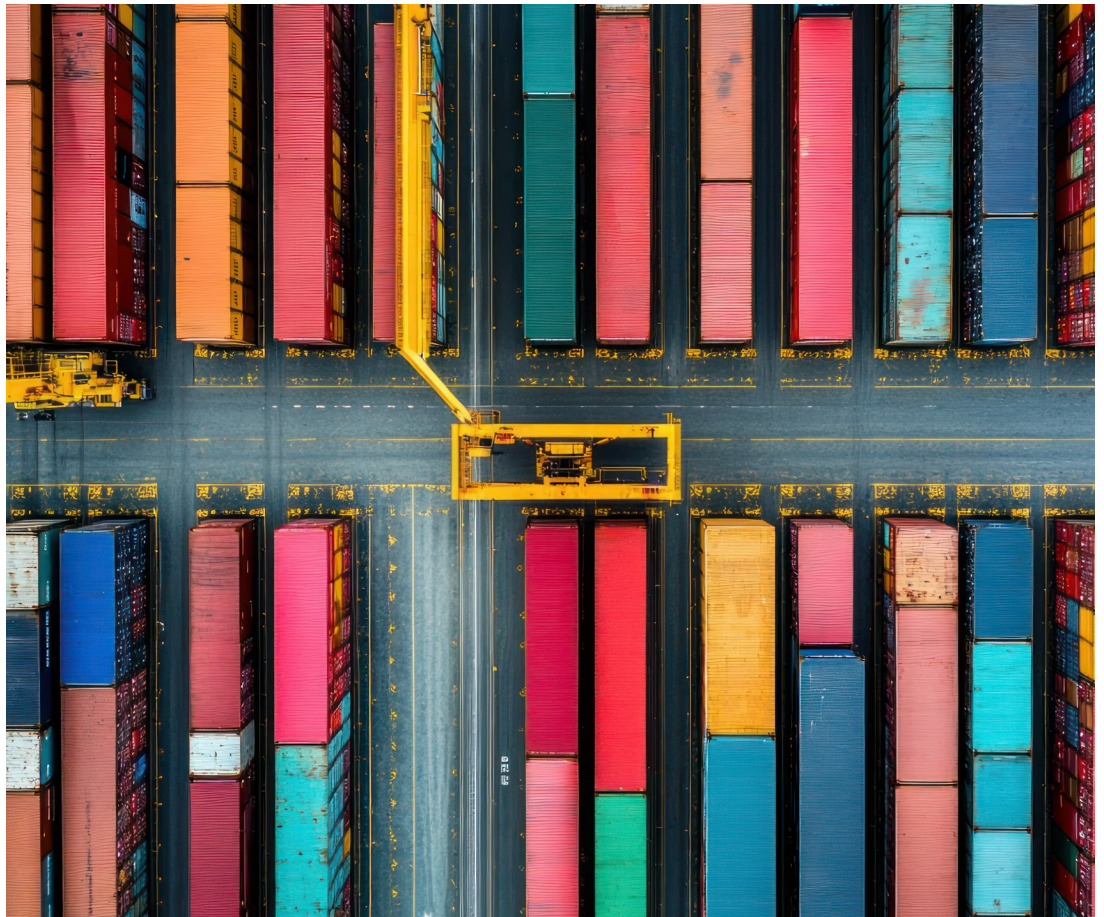
- Technical consulting & requirements analysis
- Selection of the appropriate UC provider
- Coordination of all interfaces & providers
- Integration with existing tools & systems
- Support with employee onboarding
- Ongoing support for expansion to new locations

### Results and benefits

- Productivity gains: A single platform for all communication needs—usable across locations
- Rapid scaling: New locations connected in no time
- Reduced IT overhead: Centralized management instead of decentralized telecommunications systems
- High security: Communication solution meets industry-specific data protection requirements
- Customer satisfaction: Improved accessibility, more efficient communication
- Future-proof: The platform grows with the company – without additional effort

Communication that grows with you

Central UC platform connects all locations—regardless of on-site IT structures. New offices can be connected in minutes, and communication remains secure, consistent, and efficient—both internally and externally.





## Case Summary

**Challenge:** New locations, heterogeneous IT systems, strict data protection requirements – no unified communications platform

**SAVECALL Service:** UC solution based on Vodafone Business UC with RingCentral – consulting, integration, and management support

**Result:** Centralized platform for telephony, video, and messaging – rapid connection of new offices, high security, reduced effort

Inquiries



# SAVECALL

## About SAVECALL

SAVECALL is your independent consultant for telecommunications and network solutions. For 25 years, we have been optimizing infrastructures—scalable, efficient, and future-proof.

mySavecall provides a complete overview of contracts, invoices, and tickets—worldwide.

Trusted Sourcing Advisor. Sourcing that inspires.

